

Quality Policy Statement

ALG prides itself on the expertise in the recruitment industry and the ability in providing quality services to technical companies across a variety of scales in Asia-Pacific.

ALG provides the community with a selection of services from staffing solutions, to outsourcing to training and employment services.

The delivery of these services is driven by key factors; cost effectiveness, flexibility and the timely delivery of quality personnel.

Our Commitment to our Customers

Our long-term objective is to grow our business and it is our strategic direction to incorporate process approach to ensure consistently meeting the requirements of our customers and other key stakeholders.

To achieve this, the ALG executive team has made a commitment to adopt the ISO 9001:2015 Quality Management System throughout the organisation with customer focus and risk-based approach.

The commitment to the system allows ALG to:

- Identify and focus on meeting the needs and expectations of our customers and other interested parties in an effective and efficient manner; and
- Achieve, maintain and improve the overall organisational performance and capabilities;
- Ensure compliance to relevant statutory and regulatory requirements.

Our systems ensure that effective controls are consistently applied to our work processes and provide a record of our quality-related activities.

Quality Continuous Improvement

Our company's mission, goals and objectives are directed towards ongoing process improvement as a basis for strengthening our competitive position and for improving service quality and standards.

A Quality Coordinator is appointed, and a Quality Management Team is established and endorsed by the Executive Management.

We are committed to maintaining, and continually improving the system. All employees and suppliers are invited and expected to share this commitment. We have allocated sufficient resources to ensure that quality remains at the heart of our business.



Tom Dowdall
Chief Executive Officer